

**Abstract**

A method of effecting access to services in a telecommunication network is the fact that the service can be accessed from the user's terminal identically and simultaneously with the use of two complementary interfaces: a voice and a text terminal with the use of USSD commands, where the service is effected when the user initiates a connection with the service access number, which in the case of a voice interface is treated as a telecommunication number of the chosen service, and in the case of a text interface it is treated as a USSD command, consisting of the same digit sequences, and differing only in the characters „\*" and „#", included therein, whereas the differences are responsible for choosing a channel by the telecommunication network, and what comes with it, also for choosing of an interface, through which the user's connection with the service would be effected, and the decision on how this connection is to be handled preferably is made by the service, basing on information related to the incoming connection, received either directly from the telecommunication network or indirectly from the telecommunication operator.

(6 claims)